

Terms and Conditions

All dogs are subject to assessment by Creature Comforts prior to acceptance

All dogs must be registered via the Registration Form

All dogs must be fully vaccinated as per the Registration Form

All dogs must wear a collar and identification tag

All dogs must be treated monthly for fleas, ticks and worms using one of the following: Advocate • Frontline • Frontline Combo • Stronghold

The owner of any dog(s) attending Creature Comforts is deemed responsible for it being in good health at arrival and is expected to disclose any issues that may have arisen since previous visits/registration/booking

Creature Comforts reserves the right to refuse a dog that arrives in ill health or in season

Reservations

Reservations should be made in advance for the days you would like your dog(s) to attend. Please cancel your reservation 24 hours prior if your plans change. We reserve the right to charge you if we do not receive 24 hour notification. A booking is not valid until a confirmation email or phone call is received by the customer.

Payment

Payment of an agreed fee is payable either before your dog is taken into care at Creature Comforts by bank transfer, cash or cheque, upon arrival. We accept payment by cash, bank transfer or cheque.

Emergency

In the event of an emergency, every attempt will be made to contact you or your emergency contact representative as shown on the registration form, however if you or your representative are unreachable then you hereby authorise Creature Comforts, its agents and/or representatives to seek immediate veterinary care for your dog. The owner of the dog is liable for any medical bills unless negligence on the part of Creature Comforts is shown.

Other Provisions

The dog owner is solely responsible, financially or otherwise for any harm or damage caused by their dog whilst attending Creature Comforts

Enquiries can be made directly by emailing us at carolinewarwick@yahoo.co.uk, by phone on 07985791762 or by mail to Sanibel, Westfield Road, Wyboston, Beds. MK44 3AY

Personal visits are not permitted without an appointment

Creature Comforts is fully insured, covering all dogs in our care, staff, equipment, vehicles and public liability insurance. Creature Comforts reserves the right to vary these conditions as necessary without advance warning.

Creature Comforts

Sanibel Westfield Road Wyboston Bedfordshire MK443AY